



COMMONLY ASKED QUESTIONS

How long will it take?

The amount of time needed depends upon your unique situation. I worked with one household where we chose all colors for the full 800 square foot house in 2 hours. In another case, I spent more than four hours with the person on one room, and they still hadn't decided.

How much will it cost?

The rate is by the hour. We start with what's most important to you. Requests range from help with a single room to finding appropriate colors for the whole house.

If you are outside of Eugene by more than 15 minutes driving time, travel time is half the hourly rate.

How do I prepare?

If possible, please **consider what colors or combinations you're leaning towards**. It's also helpful to have gotten some paint swatches. If you have floors or counter tops or tiles or fabric you're considering with a renovation, having samples of them is also useful. You don't want the color combinations to clash with each other because thinking about colors for these other pieces (beyond paint) is an afterthought.

What do I need to do before your visit?

Please **clear a horizontal surface where we can lay out samples** in the space where you're choosing your colors. Looking at swatches in a different room than where you'll use them is counterproductive because the lighting and situation are so different.

When's the best time to meet with you?

We'll see best meeting during the day. Once you've narrowed down your options, you can test to see how the color behaves in different lighting (e.g., morning, evening, artificial, etc.).

Color Bliss with Charlotte

Love the color where you live



What paints are you working with?

I work with Benjamin Moore's nearly 4000 choice palette. Each company uses different bases for its paints. Other companies may or may not be able to match a Benjamin Moore option you decide upon.

If you choose to use another company, be sure to "approve" your color before leaving the paint store. We don't want unpleasant surprises!

You'll get a discount at Tommy's Paint Pot in Eugene when you mention my name.

How do I go from choosing a color to doing a test?

- You can buy a larger sample of your final selection (~ 6" square) to get an idea.
- Or, you can buy a pint of your chosen color and either paint it directly on the wall (especially if you're certain you'll be painting that surface),
- Or paint 2' x 2' or larger piece of white cardboard and then tape it to your wall/desired surface so you preserve your existing color until you've committed to a new one.

Can you recommend trades' people?

Although we know some of the trades and providers in town, the focus is not on recommending specific sources for tiles, countertops, furniture and so forth. I can share what I know.

What if I can't make an appointment?

Please **let me know at least one business day in advance** if you need to cancel or reschedule.

Your Next Steps...

If you think working with me might be for you, we'll set up a short call to see if we're a fit. I'll explain my approach and mostly I'll ask you a lot of questions to better understand your situation.

Please get in touch: Charlotte Young

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